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Aug 29th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I fully support broadband competition. I have been dissatisfied time and again by the large incumbent broadband providers that seem totally complacent to deliver a high cost, low quality product with poor customer service. Providers like comcast and at&t leverage their monolithic incumbency and near-monopoly status to continue a status quo that puts American broadband service further and further behind the rest of the world. I have had better internent service in third world countries over mobile networks than some of my experiences with the large broadband providers.

Most recently, when I was finally given a choice to use a competitive, local provider, I didn't think twice. The customer service I have experienced has been significantly better with my local provider, as their support center is housed locally... in America, not off-shore somewhere. This supports local American jobs, with no government intervention. Only retail competition!

My local provider is using the funds to install a fiber network in the region which is a huge investment in the community that the large incumbent providers seem to care less to make.

In a competitive marketplace, consumers and the general population win. Preserve this competition for the sake of all Americans. I have never met someone who says good things about the large broadband companies; don't give them a monopoly on broadband Internet.

Mike Sontag